



HILLINGDON
LONDON

Ramandeep Singh
Northwood Food & Wine
13 Joel Street
Northwood
HA6 1NU

Our reference: LBHIL 628/06

Date: 19th October 2020

Dear Mr. Singh,

LICENSING ACT 2003
NORTHWOOD FOOD & WINE, 13 JOEL STREET, NORTHWOOD HA6 1NU

I write to you in relation to my licensing inspection that was carried out at the above premises on Tuesday 13th October at 12:10 hours. I met with your Duty Manager, Mr. Amit Patel.

A number of issues were detected in relation to the Licensing Act 2003 and I have detailed these below:

1. The full premises licence could not be produced.
2. There was no Section 57 Custody Notice displayed at the premises.
3. Mr. Patel advised me that he was authorised to sell alcohol on your behalf verbally.
4. There was alcohol with an abv of more than 35% on display which was not displayed behind the counter.
5. Mr. Patel stated that CCTV recordings were kept for "12 or 15 days".
6. Mr Patel was unfamiliar with the workings of the CCTV system.
7. Although a refusals log was produced by Mr. Patel, he stated that the premises did not have an incident log book at the premises.
8. Although there were measures at the premises to check identification for customers under 18, this was not a challenge 21 or Challenge 25 scheme.

Licensing Service
Residents Services
T.01895 277 753
dferrer@hillington.gov.uk
London Borough of Hillingdon,
35/08, Civic Centre, High Street, Uxbridge, UB8 1UW
www.hillingdon.gov.uk

In relation to issue 1 and 2, above, these matters have been brought to your attention so that you can fully comply with the requirements set out in Section 57 of the Licensing Act 2003. Please ensure that the full premises licence is kept at the premises so it can be produced to an authorised officer for examination. In addition, a Custody Notice must be displayed stating who is in custody and control of the premises licence.

In regards to Issue 3, Section 10.33 of the Section 182 Government Guidance states; "It is strongly recommended that personal licence holders give specific written authorisations to individuals whom they are authorising to retail alcohol. A single written authorisation would be sufficient to cover multiple sales over an unlimited period."

Issue 4, above, it is contrary to a condition of your premises licence that states;

"Products containing alcohol with an abv of 35% and above including champagne should be displayed behind the counter or otherwise locked in a display cabinet."

The following bottles of alcohol were found on shelves not behind the counter nor in a locked display cabinet:

- Tequila Silver Saturn, 40% abv
- Sierra Tequila, 38%
- Luxado Sambuca 38%
- Champagne, Bollinger, 75%

Issue 5 is contrary to a condition of your premises licence that states;

"All recording and images should be retained for a period of not less than 30 days..."

In regards to issues 6 to 8, you do not have specific conditions attached to your premises licence that make these issues legal obligations, however, I would advise you to address these concerns so as to fully promote the relevant licensing objective of the 'Prevention of Crime & Disorder' and "The Protection From Children From Harm,

Therefore, could you please make the necessary arrangements to comply with the requirements of the Licensing Act 2003 and to take appropriate steps to fully promote the licensing objectives. Further licensing visits may follow to ensure compliance.

If you have any queries regarding this matter, then please feel free to contact me.

Yours sincerely,

Daniel Ferrer
Licensing Team Manager